



## Vigatron Marketing Bulletin

**To:** Vigatron Product Representatives

**Subject:** Warranty Policy

**Date:** 12-1-12

In an effort to provide our customer base with the most complete solutions, Vigatron may offer products manufactured by companies other than Vigatron. In these cases the warranty applied will be that as offered by the OEM and can differ from that as applied by Vigatron.

**Vigatron Warranty: The following applies to product manufactured by Vigatron.**

Vigatron, Inc. warrants that all Vigatron products ("Product"), if used in accordance with these instructions, will be free of defects in material and workmanship for life time defined as the duration period of time until product end of life is announced. After which Vigatron will continue to provide warranty services for a period of 3years. Period covering valid warranty will be determined by proof of purchase in the form of an invoice from an authorized Vigatron dealer. Warranty will only be provided for as long as the original end user purchaser owns the product. Warranty is not transferrable. At Vigatron's option, defective product will be repaired, replaced or substituted with a product of equal value. This warranty does not apply if, in the judgment of Vigatron, Inc., the Product fails due to damage from shipment, handling, storage, accident, abuse or misuse, or if it has been used or maintained not conforming to Product manual instructions, has been modified, or serial number removed or defaced.

Repair by anyone other than Vigatron, Inc. or an approved agent will void this warranty. Vigatron, Inc. shall not under any circumstances be liable to any person for any incidental, indirect or consequential damages, including damages resulting from use or malfunction of the product, loss of profits or revenues or costs of replacement goods. The maximum liability of Vigatron, Inc. under this warranty is limited to the original purchase price of the product only .

**Vigitron Warranty: The following applies to products not manufactured, but sold by Vigitron:**

Vigitron, Inc warrants this product category for a period under the terms and conditions as defined by the original manufacturer. Vigitron's responsibility is to repair or replace said product as determined by Vigitron. Warranty will only be provided for years from date of purchase by the final product user and must be purchased from a Vigitron authorized selling agent. Warranty is not transferrable. At Vigitron's option, defective product will be repaired, replaced or substituted with a product of equal value.

This warranty does not apply if, in the judgment of Vigitron, Inc., the Product fails due to damage from shipment, handling, storage, accident, abuse or misuse, or if it has been used or maintained not conforming to Product manual instructions, has been modified, or serial number removed or defaced. Repair by anyone other than Vigitron, Inc. or an approved agent will void this warranty. Vigitron, Inc. shall not under any circumstances be liable to any person for any incidental, indirect or consequential damages, including damages resulting from use or malfunction of the product, loss of profits or revenues or costs of replacement goods. The maximum liability of Vigitron, Inc. under this warranty is limited to the original purchase price of the product only